

5 Things Patients Want You to Know About HIE



1. Communication should be simple.

Why is it so hard to transfer medical information from one place to another? Banks have been securely transmitting sensitive data around the world for years. Patients are ready for a system that will simplify communication between providers.



2. Records should be easily available.

When medical records are faxed or mailed, they may not make it into patient files. The resulting delays can frustrate patients. When medical records are easily accessible to providers, it decreases the time spent on paperwork.



3. Doctors should know the complete patient story.

When they visit a new provider, patients do not want to feel like they are starting over again. Without comprehensive patient records and medical history, it's difficult for providers to understand the full story during the first appointment.



4. It's important to get it right the first time.

Most patients find it difficult to remember the names and dates of specific procedures. They may not be able to recall critical details, which is why it's important for physicians to have access to complete patient medical records.



5. Patients value your time..

In most cases, patients only have a few minutes with their doctors. They want to make the most of this time without having to worry about filling out paperwork. That time could be better spent having important healthcare conversations.

Patient Stories Can't Be Told In Pieces



For Physicians & Healthcare Teams

The Rio Grande Valley Health Information Exchange (RGVHIE) is a 501(c)3 nonprofit organization dedicated to facilitating the efficient exchange of health information in order to improve the quality of patient care in South Texas.

The RGVHIE offers numerous benefits to healthcare providers, including:

- Consolidated viewing of medical records.
- Fast access to lab and radiology results.
- The ability to access information anywhere.
- Improved physician referral processes.
- Reduced administrative and overhead costs.

Now that you've been introduced to the RGVHIE, it is time to get started on determining what the best solution is for your practice.



Contact us today for assistance in understanding what services are available to you.



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