RGVHIE
Rio Grande Valley Health Information Exchange

Transform your access to vital patient information

Providing a better form of communication to view, manage, and share health information.

What is Health Information Exchange (HIE)?

Electronic health information exchange, or HIE, is an efficient and secure way to share critical patient information with a variety of healthcare providers, including physicians, hospitals, and insurance companies. HIE is primarily used to improve communication by giving healthcare providers the information they need to ensure that patients receive the best possible care.

Peace of Mind

Knowing that your doctor will get your test results.

The HIE simplifies the process by allowing all of your physicians to access your lab values and test results. Giving them the information they need, and you the peace of mind you deserve.

Better Informed Treatment

With RGV HIE, you healthcare providers can access up-to-date record of our overall health. The information in the system includes allergies, prescription medications, test results, treatment history, and more. THese details allow healthcare and make informed decisions about your treatment, even in the case of an emergency.

Fewer Wasted Resources

Linking your key medical information from separate health care providers allows rapid access to critical information. Your health care providers already share patient health records through fax, phone, and mail. RGV HIE does this electronically, making it easier, faster, and more secure for your health care providers to share information while eliminating unnecessary and time-consuming paperwork.

Lower Healthcare Costs

RGV HIE can reduce healthcare costs by eliminating duplicate, redundant, and unnecessary medical testing. HIE reduces the amount of time patients spend filling out paperwork and briefing their providers on their medical history, allowing more time for treatment. By saving time for patients and providers, RGV HIE has the potential to both reduce costs and improve health outcomes.

How Do I Participate in RGV HIE?

You automatically become a member of RGV HIE when you visit a participating doctor or hospital. There is no cost to the patient. To keep your records up-to-date, ask your healthcare provider about participation in RGV HIE. Only providers who are participating in RGV HIE can access and include information in the system.

What health information will be shared?

Types of information your provider may share with RGV HIE include:

- Personal Information
- Medications and Allergies
- Conditions
- Immunizations
- Procedures
- Lab Results
- Social & Family History
- Vital Signs
- Encounters

Special considerations is given to information such as drug use, mental health issues, and other sensitive diagnoses. This information requires consent by the patient in order for it to be made available in the HIE network.
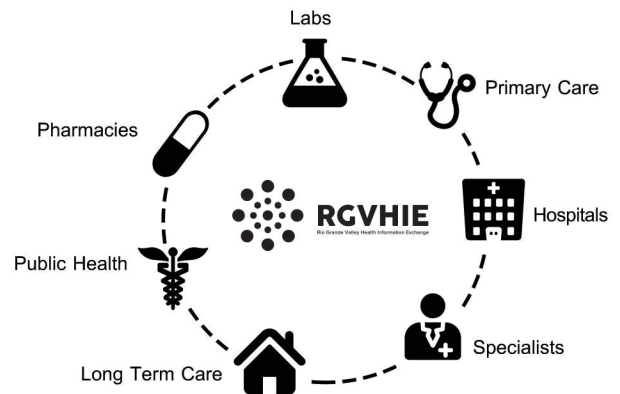
Mission

In collaboration with community stakeholders, provide a comprehensive system for the secure exchange of health information to improve communication and patient care.

Vision

Become the Trusted Leader in secured patient centric Health Information Exchange in the Rio Grande Valley.

Who We Are

The Rio Grande Valley Health Information Exchange (RGV HIE) is a 501(c)3 nonprofit organization dedicated to facilitating the efficient exchange of health information in order to improve the quality of patient care in South Texas. We work with patients, physicians, hospitals, and healthcare facilities to ensure that critical health information is communicated in a consistent and secure manner.

Established in 2011, RGV HIE currently serves nine counties in South Texas. From Brownsville to Laredo, we give healthcare providers the ability to access important patient information whenever and wherever they need it. Our service gives you immediate access to a complete and accurate patient health record. This allows you to make more informed treatment decisions, resulting in lower costs, saved time, and improved patient care. This allows doctors to make more informed treatment decisions, resulting in lower costs, saved time, and improved patient care.

Brooks, Cameron, Hidalgo, Jim Hogg, Kenedy, Webb, Willacy, Starr, and Zapata.

www.rgvhie.org